



## **Important Notice: Vittoria Hotel & Suites to Close Temporarily**

From the beginning of the coronavirus outbreak, we have been monitoring our operations based on information provided by our province's Chief Medical Officer of Health and Government, with careful consideration for the comfort, safety and protection of our guests and staff members.

In light of the on-going COVID-19 developments in Ontario and for the continued safety and well being of our valued customers and team members, **we have made the difficult decision to temporarily close the hotel and all its facilities effective as of March 18<sup>th</sup>, 2020 at 12pm until April 1<sup>st</sup>, 2020.**

Our reservations team will be contacting all guests affected by this closure, and refunds or credits will be issued to all those who have booked accommodations during that time frame.

We appreciate your patience and understanding as we anticipate a high volume of calls and emails over the coming days. Our Reservations and Guest Services teams will make every effort to respond to inquiries in a timely matter.

We will continue to stay up-to-date with federal and state health officials to monitor the ongoing situation and provide our guests with additional updates as necessary.

Thank you,

Vittoria Hotel & Suites Management